

# Benefits of LIDRC

We understand that disputes can be stressful and frustrating to deal with. That's why we would like to highlight the numerous advantages of resolving conflicts through LIDRC:

- ✓ Resolving conflicts peacefully can prevent problems from escalating or recurring, which can be a relief for everyone involved.
- ✓ Our mediation services provide a non-adversarial collaborative setting, unlike the win-lose setting of the Court. This can help everyone involved to feel heard and respected.
- ✓ At LIDRC, everyone can share their perspective and be heard. We believe that everyone's voice matters.
- ✓ Solutions reached through LIDRC represent the views of both parties, which can lead to more lasting and satisfying resolutions.
- ✓ We are dedicated to rebuilding relationships and fostering effective communication between participants. We understand that relationships are important, and we strive to facilitate positive connections.
- ✓ Conflict resolution processes can empower participants to develop creative thinking and innovative solutions. We believe that every challenge presents an opportunity for growth and learning.



*EAC Network is a not-for-profit social service agency that empowers, assists and cares for over 65,000 people in need through 100 programs across Long Island and New York City. Our mission is to respond to human needs with programs and services that protect children, promote healthy families and communities, help seniors, and empower individuals to take control of their lives.*

## Our Leadership

Neela Mukherjee Lockel, MSW, MPA  
President & Chief Executive Officer

Tania Peterson Chandler, Esq.  
Chief Operating Officer

Judy Axelrod  
Senior Director

Courtney Chievak Esq.  
Director of ADR Program  
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Gregg A. Scheiner MS-RP, MBA, BA.  
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## Contact Us

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 @LongIslandADR



*Conflict resolution for  
Long Island individuals,  
families, businesses and  
the community.*

# Mission

The Long Island Dispute Resolution Centers (LIDRC) seek to resolve conflicts in Nassau and Suffolk counties by offering dispute resolution services from trained professionals who guide individuals, families, or entities, in a peaceful, neutral and confidential manner to develop mutually acceptable resolutions to a wide variety of disputes.

# Types of Services

**Mediation:** a voluntary and confidential process where a neutral third-party mediator assists participants in reaching a mutually agreeable resolution.

**Facilitation:** a process in which a neutral facilitator assists small or large groups in effectively communicating and building sustainable resolutions.

**Conflict Coaching:** a process in which the coach works one-to-one with a person experiencing conflict with another person.

**Arbitration:** a neutral third-party arbitrator makes a binding decision about the outcome of a dispute.

**Circle Keeping:** a neutral circle keeper creates a safe space for dialogue to restore relationships.

# Types of Disputes

## New York State Court Programs

- Small Claims Court (Nassau and Suffolk)
- Suffolk County Family Court (Custody and Visitation / Co-Parenting)
- Nassau County Part 137 Attorney-Client Fee Disputes
- New York State Division of Human Rights Public Accommodations

## Family Conflict

- Parent/Child Conflict (PINS)
- Marital disputes
- Custody and Visitation / Co-Parenting
- Eldercare/Guardianship
- Family Reunification

## Education Issues

- Special Education
- Early Intervention Mediation
- Adult Career and Continuing Education Services (ACCES-VR)

## Community Disputes

- Workplace Neighbor
- Landlord/Tenant Minor
- criminal matters Lemon
- Law Arbitration
- Agricultural Mediation
- Environmental Mediation
- Peer Mediation
- Parent/Teacher
- Community Development

# Training Institute

LIDRC offers conflict resolution training to the community and organizations:

- *Basic Mediation Training* (New York State Part 146 - Court Approved)
- *Advanced Labor and Employment Mediation Training*
- *Anti-Bias for Mediators Training*
- *Workplace Boundaries Workshop for Organizations*
- *Advanced Mediation Training*
- *Customized Training*

The benefits of conflict resolution training include:

- Improved communication
- Promoted problem-solving
- Increased employee morale
- An empowered workforce



LIDRC provides an apprenticeship program for trained individuals to gain experience mediating actual cases to bridge the gap between training and practice.

LIDRC utilizes experienced professionals in conflict resolution who complete training and undergo evaluation in order to volunteer to provide services in our programs.

Email [ADRtraining@eac-network.org](mailto:ADRtraining@eac-network.org) for more information about training, apprenticeship and volunteer opportunities.



Most LIDRC services are no-cost, funded by New York State.\*

Services are offered both online and in person at our offices in Nassau and Suffolk counties.

\*A nominal processing/filing fee to the New York State Attorney General's Office applies for those participating in the Lemon Law Arbitration program.

# Thank you!

LIDRC is a Community Dispute Resolution Center (CDRC) generously funded by the New York State Unified Court System, New York State Department of Education, New York State Attorney General's Office, Nassau County Youth Services, New York State Dispute Resolution Association (NYSdra) and private and corporate contributions.



# Restorative Practices

LIDRC offers peer mediation training in Long Island schools where students are taught a process of communication and problem solving to apply to help their peers reach settlements of disputes without confrontation or violence.

Circle Keeping in schools provides students and school personnel with the opportunity to build lasting relationships and helps provide for supportive and inclusive school culture. The Circle Keeping process promotes social and emotional learning; it teaches students to listen to others' perspectives and allows empathy to grow; participants feel connected, respected, and heard; and can act as a proactive or reactive tool, responding to conflicts or wrongdoings.

Email [Gregg.Scheiner@eac-network.org](mailto:Gregg.Scheiner@eac-network.org) for more information.

