

Benefits of LIDRC

Resolving disputes through LIDRC has several advantages:

1. Peaceful resolution of conflicts helps to prevent problems from escalating or recurring.
2. Our mediation services take the problems out of the win-lose setting of the Court and into a win-win (collaborative) setting that is non-adversarial.
3. LIDRC allows everyone an opportunity to be heard.
4. Solutions reached through LIDRC last longer because these solutions represent the views of both parties.
5. LIDRC is dedicated to rebuilding relationships and cultivating effective communication between participants.
6. Conflict resolution processes empower participants to develop creative thinking and innovative solutions.



EAC Network is a not-for-profit social service agency that empowers, assists and cares for over 43,220 people in need through 100 programs across Long Island and New York City. Our mission is to respond to human needs with programs and services that protect children, promote healthy families and communities, help seniors, and empower individuals to take control of their lives.

Leadership

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<https://eac-network.org/li-dispute-resolution-centers/>

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*Conflict resolution for
Long Island individuals,
families, businesses and
the community.*

Mission

The Long Island Dispute Resolution Centers (LIDRC) seek to resolve conflicts in Nassau and Suffolk counties by offering dispute resolution services from trained professionals who guide individuals, families, or entities, in a peaceful, neutral and confidential manner to develop mutually acceptable resolutions to a wide variety of disputes.

Types of Services

Mediation: a voluntary and confidential process where a neutral third-party mediator assists participants in reaching a mutually agreeable resolution.

Facilitation: a process in which a neutral facilitator assists small or large groups in effectively communicating and building sustainable resolutions.

Conflict Coaching: a process in which the coach works one-to-one with a person experiencing conflict with another person.

Arbitration: a neutral third-party arbitrator makes a binding decision about the outcome of a dispute.

Circle Keeping: a neutral circle keeper creates a safe space for dialogue to restore relationships.

Most LIDRC services are free of charge.*

Services are offered both **online** on WebEx and **in person** at our offices in Nassau and Suffolk counties.

*A nominal processing/filing fee to the New York State Attorney General's Office applies for those participating in the Lemon Law Arbitration program.

Types of Disputes

New York State Court Programs

- Small Claims Court
- Suffolk County Family Court (Custody and Visitation)
- Nassau County Part 137 Attorney-Client Fee Disputes

Family Conflict

- Parent/Child Conflict (PINS)
- Marital disputes
- Custody and Visitation
- Eldercare/Guardianship
- Family Reunification

Education Issues

- Special Education
- Early Intervention Mediation
- Adult Career and Continuing Education Services (ACCES-VR)

Community Disputes

- Workplace
- Neighbor
- Landlord/Tenant
- Minor criminal matters
- Lemon Law Arbitration
- Agricultural Mediation
- Environmental Mediation
- Peer Mediation
- Parent/Teacher

Training Institute

LIDRC offers conflict resolution training to the community and organizations:

- Basic Mediation Training (Part 146 - Court Approved)
- Advanced Mediation Training
- Customized Training

The benefits of conflict resolution training include:

- Improved communication
- Promoted problem-solving
- Increased employee morale
- An empowered workforce

LIDRC provides an apprenticeship program for trained individuals to gain experience mediating actual cases.

LIDRC utilizes experienced professionals in conflict resolution who complete training and undergo evaluation in order to volunteer to provide services in our programs.

Email ADRtraining@eac-network.org for more information about training, apprenticeship and volunteer opportunities.

Thank you!

LIDRC is a Community Dispute Resolution Center (CDRC) generously funded by the New York State Unified Court System, New York State Department of Education, New York State Attorney General's Office, Nassau County Youth Services, New York State Dispute Resolution Association (NYSdra) and private and corporate contributions.



Restorative Practices

LIDRC offers peer mediation training in Long Island schools where students are taught a process of communication and problem solving to apply to help their peers reach settlements of disputes without confrontation or violence.

Circle Keeping in schools provides students and school personnel with the opportunity to build lasting relationships and helps provide for supportive and inclusive school culture. The Circle Keeping process promotes social and emotional learning; it teaches students to listen to others' perspectives and allows empathy to grow; participants feel connected, respected, and heard; and can act as a proactive or reactive tool, responding to conflicts or wrongdoings.

Email Gregg.Scheiner@eac-network.org for more information.

