

How can Health Home help you?

Who can join a Health Home?

Anyone who is eligible for Medicaid and has two chronic conditions such as diabetes, asthma, heart disease, high blood pressure, substance use, obesity, HIV/AIDS, or a mental health diagnosis may be able to join.



How are participants referred?

Give us a call at **(917) 572-1763** or email Program Supervisor **Eleana Laiz** at **Eleana.Laiz@eac-network.org**. You can initiate the process or be referred. We accept referrals from a wide range of agencies, including the criminal justice system.

Is there a fee for services?

Health Home Care Coordination is a free service funded by Medicaid. Health Home is a completely voluntary program.

What is a Health Home?

A health home is not a physical space. It is a group of health and community agencies that have agreed to work together to help Medicaid members with serious and chronic health issues get additional support services and stay healthy & safe within their communities.

What can my care coordinator help me with?

- Making appointments
- Communicating between your doctors and other providers
- Answering questions about your health care
- Provide linkage to: medications, food, treatment for your health conditions
- Applying for benefits such as SSI/SSD, SNAP, Public Assistance, medical transportation, housing

Case Management



What is Health Home Plus?

Health Home Plus is an enhanced level of care coordination within the Health Home program that services individuals with a Serious Mental Illness (SMI) and a secondary qualifying factor such as:

- Homelessness
- Release from incarceration within the last year
- High utilization of psychiatric inpatient or ED visits



Health Home Collaboration

EAC Network is a care management agency contracted to provide Health Home care coordination under the Brooklyn Health Home and the New York State Department of Health.

Testimonial



"I've been working with the health home program for a few years. My care coordinator has helped me with so many things.

She's helped me with filling out applications for services, making my doctor's appointments, helping me get an aide, and arranging rides to my appointments. She also helped me get SSI due to my disability. Without this program, I would still be living on the streets with no help. I had a serious drug addiction, and I'm proud to say I have been sober for over a year now. Since being sober, I have reconnected with my children and grandchildren and am now a big part of their lives. This program has helped me so much and I am so appreciative of the help. They advocate for me and make sure I get the services I need. I am so lucky to be a part of this program" – *D.L.*



EAC Network is a not-for-profit human service agency with over 100 programs throughout Long Island and New York City and has been providing human service programs in the fields of aging, youth, families, education, and criminal justice since 1969. Last year EAC Network helped over 82,000 people.

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Helping people with chronic health issues stay healthy



NYC Health Home

Serving all NYC boroughs

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