

# Learn more about how the Nassau Supervised Visitation program can help your family

## What is Supervised Visitation?

Nassau Supervised Visitation provides families with a safe place to have neutral, conflict-free supervised visits in a child-friendly setting. Visits are usually one hour, once per week, supervised by trained professionals with expertise in child welfare matters and identifying abuse. On-site security staff ensure a safe setting. Program fees are on a sliding scale based upon income.

- Both parties participate in a pre-service interview
- Child Protective Services are not typically involved with the family
- Progress reports are sent directly to the court
- Community supervised visits are also offered with court approval

## How is a family referred?

All families are referred to the program through court orders. Once the court order is issued, both parties should immediately call (516) 292-4186 to schedule a pre-service interview. Staff meet with both parents individually, and at times with the children, for a pre-visit orientation. Program rules are reviewed and a schedule for visitation is established.



## Additional Services

Supervised Visitation offers additional services to help families who need additional support.

### Coached Family Visitation

Family Coaches can provide coached visits that enhance a parent's skills by building on a parent's strengths, help parent respond to and meet the needs of their children and model/instruct parents on positive parenting skills.

- Progress reports are sent directly to the court
- Community supervised visits are also offered with court approval

### Supervised Safe Exchanges

With court approval, Supervised Safe Exchanges provide the supervised transfer of children from one parent to the other before and after an unsupervised visit.

### Therapeutic Supervised Visitation

Therapeutic supervised visits are goal-focused on parenting skills, strengthening bonds and relationships between the non-custodial parent and the child, and meeting the emotional, physical, and developmental needs of the child.

- Families are referred through a court order
- Community supervised visits when therapeutically indicated
- Progress reports are sent directly to the court

## How long does it take to complete the program?

It is at the discretion of the courts to determine how long a family will participate in the program. The court's decision will be based on the safety needs of the child(ren), the progress of the visits, as well as the availability of other resources for visitation arrangements.



## Where do the visits take place?

The visits occur in EAC Network's child-friendly facility. The visitation rooms are designed specifically in areas that are safe and vibrant for the children. Nassau Supervised Visitation is located at:

EAC Network  
175 Fulton Avenue, Suite 402  
Hempstead, NY 11550  
(516) 292-4186



## Nassau Supervised Visitation

For questions, or if you have been referred to this program, both parties must immediately call to schedule a pre-service interview:

### **Contact**

Dorothy Worrell  
Program Director

Phone (516) 292-4186

Fax (516) 505-1329



Program funding for Nassau Supervised Visitation is provided by fees and private donations.



EAC Network is a not-for-profit human service agency with 70 programs throughout Long Island and the New York metro area and has been providing human service programs in the fields of aging, youth, families, education, and criminal justice since 1969. Last year EAC Network helped over 82,000 people.

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*A safe visitation setting for families in conflict.*

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