

Why should I use LIDRC?

Resolving disputes through LIDRC has several advantages:

1. Peaceful resolution of conflicts helps to prevent problems from escalating or recurring.
2. Our mediation services takes the problems out of the win-lose setting of the Court and into a win-win (collaborative) setting that is non-adversarial.
3. LIDRC allows everyone an opportunity to be heard.
4. Solutions reached through LIDRC last longer because these solutions represent the views of both parties.
5. LIDRC is dedicated to rebuilding relationships and cultivating effective communication between participants.
6. Mediation empowers participants through creative thinking and innovative solutions.

Long Island Dispute Resolution Centers



The Long Island Dispute Resolution Centers (LIDRC) are supported by the New York State Unified Court System, New York State Department of Education, New York State Attorney General's Office, Nassau County Youth Board, Nassau County Department of Social Services, and private and corporate contributions.



Founded in 1969, EAC Network is an innovative and diverse social service agency that empowers, assists, and cares for over 68,000 people in need across Long Island and New York City through over 70 programs and services that protect at-risk children, support senior citizens, help people with mental health and substance abuse problems, educate people seeking financial independence, assist individuals who are under or unemployed, mediate disputes, and work with families in crisis.

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Long Island Dispute Resolution Centers



Conflict resolution for individuals, families, businesses, and the community.

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HOW THE LONG ISLAND DISPUTE RESOLUTION CENTERS CAN HELP YOU

What are the Long Island Dispute Resolution Centers?

The Long Island Dispute Resolution Centers (LIDRC) are conflict resolution programs that help individuals, families, businesses, and the community at large resolve disputes.

Types of Services

Mediation: Face-to-face interaction in which a neutral third party mediator assists participants in reaching a mutually agreeable resolution.

Conciliation: Process in which a neutral third party assists participants in negotiating a mutually satisfactory resolution without face-to-face interaction.

Facilitation: Process in which a neutral facilitator assists small or large groups in effectively communicating and building sustainable resolutions.

Who can use the LIDRC? Is there a fee?

The LIDRC is a voluntary process and services are available to Nassau and Suffolk County residents. Most LIDRC services are free of charge.

How do I contact the LIDRC?

The Long Island Dispute Resolution Centers are open Monday through Friday, from 9:00 A.M. to 5:00 P.M. Our centers are conveniently located in Nassau and Suffolk Counties. Both day and evening sessions are scheduled at the convenience of the parties.

Nassau County: (516) 489-7733

Suffolk County: (631) 265-0490

What kinds of disputes does LIDRC resolve?

Family Conflicts

- Divorce Mediation
- Parent/Child conflicts (PINS)
- Marital disputes
- Custody and Visitation
- Elder Care/Guardianship
- Family reunification

Special Education Issues

- Special Education Mediation
- Early Intervention Mediation
- Adult Career and Continuing Education Services - Vocational Rehabilitation (ACCES-VR)

Community Disputes

- Workplace
- Trespassing
- Girlfriend/boyfriend
- Neighbor
- Landlord/tenant
- Youth-involved vandalism
- Harassment
- Minor criminal matters
- Small claims disputes
- Lemon law arbitration*
- Agricultural mediation
- Peer mediation
- Parent/teacher conflicts
- Truancy

Other Services

- Workplace Surrogate Decision-Making involving individuals with developmental disabilities
- Conciliation between the Department of Social Services and recipients

** There is a nominal processing/filing fee to the New York State Attorney General's Office for those participating in our Lemon Law Arbitration program. The Divorce Mediation program runs on a sliding scale basis. Please inquire for fees.*



TRAINING OPPORTUNITIES:

LIDRC offers conflict resolution training to your organization or school, including:

Peer Mediation Training

- In peer mediation, student mediators are taught a process of communication and problem solving that they apply to help their peers reach settlements of disputes without confrontation/violence.

Conflict Resolution Training:

The benefits of Conflict Resolution Training:

- Promotes communication
- Improves problem-solving
- Motivates individuals to increase productivity
- Retains qualified employees
- Enhances performance
- Improves morale
- Eliminates festering resentments
- Creates a positive change
- Empowers individuals